## **Green Bay Parking** is automating the Ramps

#### **THINGS TO KNOW**

- Entrance and exit gates will be operational 24/7
- CASH customers <u>must</u> pay at a PAY-ON-FOOT unit; cash is not accepted at the exit lanes
- PAY-ON-FOOT units **DO NOT** give change; use exact amount
- If entry ticket is lost; PRESS LOST TICKET BUTTON; full day rates will apply
- Cameras and intercoms available for customer service and HELP
- Parking is staffed 24/7/360 (Parking not staffed on major holidays)

#### PARKING FEES = \$0.75/hr

- > FIRST HOUR FREE policy will still apply
- > Fees charged 6am-6pm weekdays
- FREE PARKING weeknights after 6pm
   \*Drivers <u>must</u> pull entrance ticket and scan this ticket at exit for gates to work
- FREE PARKING all day Saturdays,
   Sundays and Holidays
   \*Drivers must pull entrance ticket and scan this ticket at exit for gates to work
- How to Calculate fees (examples):
   <u>Example 1:</u> Vehicle enters noon
   Thursday; exits noon Saturday
  - Thurs: Noon-1pm = FIRST HOUR FREE
  - Thurs: 1pm-6pm = 5 hrs
  - Fri: 6am-6pm = 12 hrs
  - Sat: No charge parking
  - TOTAL = 17 hrs x \$0.75/hr = \$12.75

**Example 2:** Vehicle enters Monday 5:45am; exits Monday 7:15am

- 6am-7am = FIRST HOUR FREE
- 7:01am-7:15am = \$0.75 TOTAL

### HOW TO USE THE NEW EQUIPMENT

#### **CASH CUSTOMERS MUST USE OPTION B**

#### **DAILY PARKERS:**

**OPTION A** – Credit or Debit Card only

- 1. Pull ticket at entry
- 2. Scan bar-coded ticket at exit
- 3. Insert credit/debit card at exit

#### **OPTION B - Cash/Credit/Debit**

- Pull ticket at entry, take ticket with you
- Before exiting ramp visit a
   PAY-ON-FOOT machine
   USE EXACT \$ NO CHANGE GIVEN
- 3. Scan bar-coded entry ticket at PAY-ON-FOOT machine
- 4. Insert cash/credit/debit
- 5. Receive validated ticket
- 6. Exit ramp within 15 minutes, scan paid ticket at exit

#### **VALIDATIONS/VOUCHERS/COUPONS:**

- 1. At exit station, scan entry ticket
- 2. Fee will show on screen
- 3. Scan
  VALIDATION/VOUCHER/COUPON

#### **MONTHLY PARKERS:**

New passes & instructions will be distributed



#### **ABOUT THE RAMPS**

#### Pine Street Ramp

333 Pine Street 1845 stalls

#### **ENTRANCES/EXITS**

- Two entrance lanes & two exit lanes at 300 N Madison Street
- Three entrance lanes & two exit lanes at 300 Pine Street

#### PAY-ON-FOOT units (2)

- Level 1 at 300 N Madison Street entrance/exit
- Level 1 at 300 Pine Street entrance/exit

#### **Main Street Ramp**

333 Main Street 681 stalls

#### **ENTRANCES/EXITS**

 Two entrance lanes & two exit lanes at 300 Main Street

#### **PAY-ON-FOOT units (2)**

- In Skywalk, level 2
- In the WEST elevator vestibule, level 1

#### **Cherry Street Ramp**

202 Cherry Street 801 stalls

#### **ENTRANCES/EXITS**

- Two entrance lanes & two exit lanes at 200 Cherry Street
- One lane off 100 N. Washington ENTRANCE ONLY!

#### **PAY-ON-FOOT units (2)**

Unit located in each stair tower/elevator vestibule, level 1

#### **CASH**

Pull Ticket at Entrance Take Entry Ticket with you



Prior to Exiting ramp,
Visit PAY-ON-FOOT unit

Use exact \$ - no change given
After paying, take PAID entry ticket



Proceed to Exit
Scan PAID entry ticket within 15 minutes



# CREDIT/DEBIT/VOUCHER CASH NOT ACCEPTED AT EXIT LANES

Pull Ticket at Entrance



Proceed to Exit Have Entry Ticket ready







# IS CHANGING IN DOWNTOWN GREEN BAY PARKING RAMPS



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